

W a r r a n t i e s

What type of warranty can I expect?

- Warranties do not apply to clearance, floor sample, “as is” merchandise or goods moved from the original delivery location.
- “As-is” merchandise is sold with no returns, exchanges, refunds or service.
- The store, delivery or repair service personnel can make no replacements or suggestions for remedies.
- Domain may choose to repair or replace any manufacturer’s defective merchandise during the warranty period. Labor and transportation charges are the responsibility of the customer after one year. Defects caused by abuse or negligence are not covered.
- Inspection of any damaged merchandise will be done in your home or the location of the delivery. Any needed service may be performed in the home, warehouse or at the factory.
- Our goal is to ensure your satisfaction through our dedicated Customer Service Department, and the conditions above apply only with normal usage during the warranty period.



U p h o l s t e r y & L e a t h e r

- All frames of upholstered sofas, loveseats and living room chairs are guaranteed to be free from manufacturer's defects for 5 years.
- Fabric is warranted to be free from manufacturer's defects during the one year warranty period, or as specified by the manufacturer.
- Domain cannot warrantee the wearability, color-fastness, stretching or shrinking of furniture coverings, as the manufacturer does not guarantee them. Dye lot variations are common in the textile industry and are out of our control. Color may vary somewhat due to dye lot variations and therefore Domain cannot assume responsibility or make adjustments for shade variations between sample swatches in the final product, or of merchandise that is repaired.
- Fading of fabric and leather is a natural result of aging and varies by material and environmental conditions.
- With some fabrics, pilling is a normal result of use, and is not considered a defect. Domain is bound by manufacturer's guidelines and cannot recover or replace pilling fabrics.

- It is common for upholstered merchandise to have size variations of 1" - 2" as different measuring techniques can yield different measurements of the same piece. Consequently, adjustments cannot be made for variations under 2".
- Leather is a natural product. Inconsistencies in color and grain should be expected and appreciated.
- Cushion cores are warranted to be free from manufacturer's defects for 5 years. Defects do not include flattening of cushions, as this is a normal result of use. (See product care information.)

W o o d & M e t a l

Wood and metal products are warranted for one full year from the date of delivery to be free from defects in materials and workmanship. The finish and color are not considered defects, as all pieces are hand finished, making them "one of a kind," varying in finish and color. The inherent characteristics of fine woods affect how they absorb stains, so no two pieces will ever match exactly. Domain is unable to ensure the matching of related pieces or various surfaces on the same item.



Other Warranties

- Sleeper mechanisms carry a one year warranty.
- Bedding is covered by the manufacturer's warranty.
Warranty information is attached to the product.
- Rugs are covered by individual manufacturer's warranties.

General Warranty Information

- No warranty or change of terms and conditions shall be valid unless documented on the sales contract and approved by Domain management.
- Domain will adhere to manufacturers' extended warranties. Manufacturers will supply parts for the warranty period and cover labor for one year from the date of purchase. After one year, labor and transportation are not included in warranties.
- Warranty applies only to the original purchaser upon proof of purchase.